

Abstract of the Disclosure

A method and system for managing telephone services and for synchronizing with
5 video services is disclosed in which a subscriber selects and requests services through a
selection device such as a telephone keypad and a video display (such as a television) displays
information associated with the selected or requested service. An auto-mute feature is provided
to mute the TV device when an off-hook event is detected. A service synchronization module
temporarily interrupts the delivery of a video program upon the occurrence of a telephone call
10 by pausing or recording the program and resumes the delivery after the telephone call is
terminated.